Hillcrest Presentation to FCC

August 31, 2010



get the **POINT**



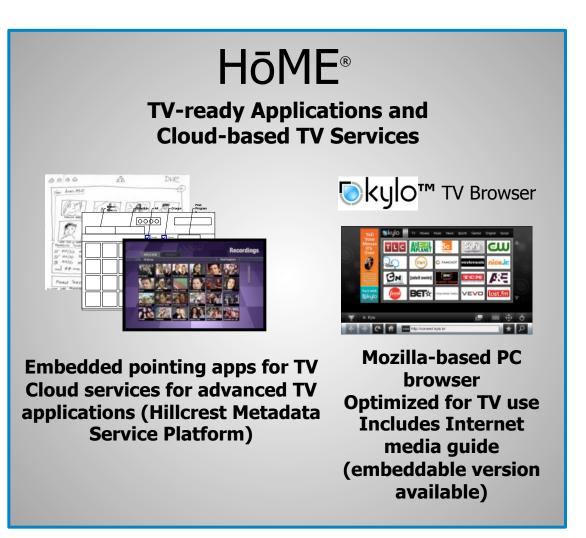
Hillcrest Overview



Two Main Product Lines

Complementary Solutions For Immersive Entertainment, Motion Gaming, And Internet Browsing on TV





HōME® Products

Kylo™: An Internet Browser For TV



- Kylo is a platform designed to deliver a wide range of Internet services for TV
- Transforms a PC or a MAC into a mousebased Internet STB
- Access the entire Web, not limited to a walled-garden of content
- Offered as a free download (<u>www.kylo.tv</u>)
- Revenue generated through advertising, affiliates, and integrated TV applications

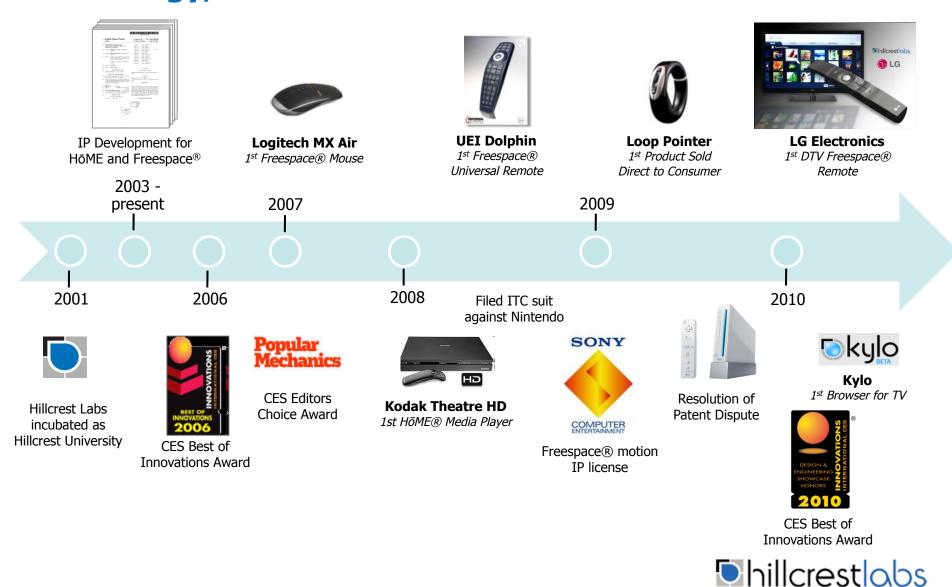
Kylo is available as a web-centric application building block

- Available for computer and home theater PC (HTPC) manufacturers on OEM basis
- Can be licensed as an embedded browser for TV and STB platforms



Hillcrest History Timeline:

Technology, Products and Customers



Kylo Discussion



Kylo Value Proposition

- Kylo is designed to give consumers access to the whole web on TV not a walled garden of limited content
 - Number one complaint by consumers about Kylo is lack of access to hulu web site
- Kylo provides UI tools that make general purpose web content accessible in the living room
 - Content owners don't need to build separate sites for living room viewing
- Kylo is a the only purpose built browser for TV that that CE companies can integrate into their products

Net Neutrality Debate Should Extend To Include CPE (i.e. end-user devices)

- Today, Net Neutrality debate focuses on service providers and content owners
 - However, to be comprehensive the debate should also extend to customer premise devices
- If the network itself treats all content and sites equally, but (receiving) CPE discriminate, the problem remains
- Analogies:
 - What if Intel made deals so some websites would only work on Intel CPE?
 - What if some DVD's only played in your house and not in your car?

 □ Inillcrestlobs

Our Challenge:

Hulu Blocks Access by Kylo Brower

- Technically, any content provider can easily detect a particular browser
 - True, even if browser identifies as another by spoofing useragent string
 - Hulu can easily block other web access services like Boxee, Zinc TV, Plex there are no technical impediments
- Our concern is that Hulu discriminately blocks Kylo rather than Boxee, Zinc TV, and Plex
 - 20% of Kylo users use Kylo on PC's certainly, this use should be acceptable
- Why might hulu discriminate against Kylo?
 - Presumably because Kylo is the first and best browser designed specifically for TV and we market it specifically for TV use
 - Content owners don't want OTT video to come to TV because it disrupts the current financial models

Why? (continued)

- hulu might believe that Kylo violates hulu's terms of service?
 - However, since Kylo is a standard browser based on Mozilla we comply with hulu's Terms of Service – We don't:
 - -Remove, alter, or circumvent trademarks or notices
 - Use frames or in-line links
 - -Index or use automated means of access
 - —Alter the video player or restrict access to its functionality
 - Impair advertising in any way (as a matter of fact hulu ads still play on Kylo – but the video does not)
 - Collect personally identifiable information
 - But, Boxee, for example, does violate more than one of these terms with no consequence
 Inilicrestions

Why? (continued)

- Could it be hulu's desire to avoid the TV?
 - Perhaps, but Boxee, Zinc TV and Plex all target the TV as well – they are designed to run on computers connected to TV
 - hulu's Desktop application is well suited for TV a clear contradiction
 - hulu Pro is specifically designed to augment hulu's content business model to allow payment for premium content — it should be possible to run hulu Pro on Kylo but overtures of this nature to hulu went unanswered — another contradiction
- And finally, 21% of Kylo's users don't use Kylo on TV

 further reason that at least for these users Kylo shouldn't be blocked



Suggested Rule Changes Affecting Video Access

- hulu's blocking of Kylo is an example of what Net Neutrality regulations should try to prevent
- As part of the regulations to avoid disparate treatment and increase the likelihood of net neutrality it is important to ensure that discriminatory treatment among CPE's are not permitted
 - This should be true for both MVPDs and content providers/ distributors
- Importantly, Hillcrest respects business rights of content owners and distributors and, therefore, does not advocate:
 - Limiting the form of content protection used
 - Limiting the business arrangements allowed
 - Limiting the coding format (e.g., codecs) used
 - as long as licensing is available to all on equal terms
 Inilicrestions

Implications of Discrimination

- Reduced competition, which reduces consumer choice
- Less industry innovation, which is clearly the case with Kylo since it is defining a new product category
- Limits options to established players prevents small business growth
- Finally, Kylo is designed to provide value for niche populations and, therefore, failure of Kylo reduces choice and discriminates against specific populations

Allvid Discussion



Hillcrest's Allvid Comments Focus on Navigation Principles

- Hillcrest believes AllVid's proposal to separate navigation from proprietary network design elements and conditional access will enhance innovation and is a good idea
- Summary of our views on user interface issues raised in Notice of Inquiry:
 - 1. Consumers are hungry for better UI's on TV
 - 2. Consumers are willing to pay for better UI's
 - Industry innovation in UI's will increase usage and generate more products and services for consumers



1. Consumers Are Hungry for Better UI's (and applications) on TV

- Almost 30% of those aged 25 to 34 already use game consoles to view streaming video off the Internet – In Stat
- GigaOM Pro following in footsteps of mobile market – more than 1 billion new TV applications expected to be downloaded by 2015



2. Consumers Are Willing to Pay For Better UI's

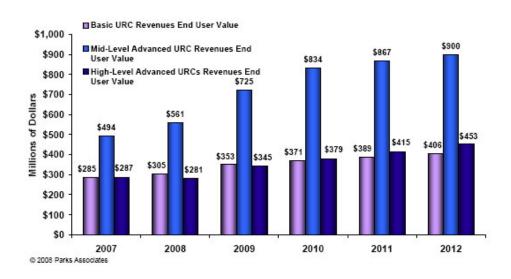
- iPhones cost \$200-300 more than other phones and yet have gained significant market share
- Frank Magid survey indicated 73% of users would pay up to \$50 more for an HDTV with HoME™



3. Enabling Innovation in UI's Will Result in Better Consumer Services

- Consumers want a unified experience
 - See, for example, the size of the Universal Remote market:

Revenue Forecast ALL URC Segments End-User Value (2007-2012 U.S. URCs End User Value)



- 92% of US watchers prefer watching video content on TV (Nielsen, 2008)
- More than 66 million US consumers are using their computer while watching TV (In Stat)
- Navigation outside a single provider allows for unification across all content

Summary of Hillcrest Comments on AllVid NOI

- Other general recommendations
 - Avoid mandating precise presentation or navigation technology but only the AllVid API's.
 - While we think 100-BASE-TX, IP and DTCP-IP are all good choices, the most important point is that the solutions for interface, protocol, and security be standardized
 - A minimum set of codecs and transport wrappers should be specified for the AllVid API's otherwise, some of the benefits of standardized interfaces will be lost
- As with all changes, adoptions will diffuse over time.
 Many will initially stay with the status quo and the early adopters will lead the way
- Allowing innovation in navigation will benefit the overall industry, and give consumers more choice and better products



Thank You



Hillcrest Presentation to FCC

August 31, 2010



get the **POINT**

